

**BT Payphones,
PP 05A23,
Delta Point,
Wellesley Road,
CROYDON,
CR9 2YZ.**

Chief Planning Officer
Uttlesford District Council
Council Offices
London Road
Saffron Walder
CB11 4ER

2 April 2008

TIME SENSITIVE - 90 Day Consultation period end date: 02 July 2008

Dear Chief Planning Officer

BT's proposal to re-align payphone provision to meet consumer demand.

As part of BT's Universal Service Obligation it is required to provide adequate coverage of public payphones. In recent years the needs of consumers have changed drastically with the increase in mobile phone ownership leading to a complete change in the communications culture throughout the UK - the number of calls made from BT payphones has more than halved in the last three years. Ninety nine per cent of UK homes now have a phone at home and 85 per cent have a mobile phone. There are currently 61,792 public payphones in Great Britain and 60% of these no longer cover their costs.

Striking a balance between the growing commercial pressures and providing an effective payphone service is vital, and BT has managed to keep its payphone business viable by careful management of costs. However, this challenge is becoming ever more demanding, so BT constantly needs to review payphone usage and on occasions looks to re-align the public payphone provision more closely to the reducing demand that still exists.

On the 14th March 2006 the Office of Communications (Ofcom) published a statement following their 2005 review of universal service in the Telecommunications market. Part of that statement (which can be viewed at www.ofcom.org.uk/consult/condocs/uso/uso_statement/) amended BT's obligations with regard to the removal of payphone service.

In compliance with those revised obligations BT is writing to you as part of a formal consultation process regarding BT's current programme of proposed public payphone removals.

One of the changes introduced following the review is that there is no longer a requirement for BT to consult on the removal of a public payphone which has another payphone within 400m. Out of courtesy we are advising you that there are a number of these payphones within Uttlesford District which we will be addressing over the forthcoming months. Additionally there are currently 45 public payphones which are little used by consumers and are therefore proposed by BT for removal under full consultation. Details of these boxes are shown on the enclosed sheets which include telephone number and address on a box by box basis.

This letter formally starts our consultation with you and the local community on these proposals. BT will place consultation notices in the relevant kiosks over the next three weeks to ensure that the local community are fully informed.

What you need to do next

The enclosed list details the payphones which BT wishes to consult on within Uttlesford District.

Part of Ofcom's review in 2005 states that it is the responsibility of the local authority to initiate its own consultation process to canvas the views of the local community, and that they would normally expect these consultations to involve other public organisations such as the parish or community councils.

Notifications of your final decision should include all justifications as BT may wish to challenge any unreasonable objections within the provisions of the appeals process.

Full guidance on the removal process can be viewed at the following URL:

http://www.ofcom.org.uk/consult/condocs/uso/uso_statement/removals.pdf

and a plain English version is available at:

http://www.ofcom.org.uk/consult/condocs/uso/uso_statement/uso_plain_english/removing_callboxes.pdf

The consultation period will close on 7/2/2008 and responses received after this date will not be accepted. Please allow at least two days for postal delivery, and kindly note that proof of postage may be required in instances of dispute. If you are responding by email, please retain proof of despatch or apply a read receipt. Payphones will normally be removed as soon as practicable after the consultation period has ended.

We recognise that there may be concerns about our plans and that you may wish to discuss the content of this notification. Should your comments relate to a particular phone box, please clearly show the telephone number of the kiosk on your correspondence. This will ensure that we are able to deal with your enquiry efficiently.

All correspondence should be addressed to us at BT Payphones, PP 05A23, Delta Point, Wellesley Road, Croydon, CR9 2YZ or via email to **btp.authorisation.team@bt.com**. Please note that all responses should be collated and channelled via a single point of contact for your authority.

Yours sincerely,



RICK THOMPSON
Project Liaison Office, BT Payphones

Uttlesford District

Telephone Number	Address	Post Code	Agree/ Object	Comments/Reasons
01245231217	Pco1, Ongar Rd, Margaret Roding, Dunmow	CM6 1QR		
01245231401	Pco1, The Street, High Easter, Chelmsford	CM1 4QS		
01245361466	Pco1, Evelyn Rd, Great Leighs, Chelmsford	CM3 1QQ		
01279508660	Pco1, George Green, Little Hallingbury, Bishops Stortford	CM22 7PP		
01279718211	Pco1, Hammond Rd, Hatfield Broad Oak, Bishops Stortford	CM22 7JW		
01279718221	Pco1, High St, Hatfield Broad Oak, Bishops Stortford	CM22 7HQ		
01279730324	Pco1, Broomfields, Hatfield Heath, Bishops Stortford	CM22 7EH		
01279771311	Pco1, Chatter End, Farnham, Bishops Stortford	CM23 1HL		
01279771391	Pco1, Rectory Lane, Farnham, Bishops Stortford	CM23 1HT		
01279777242	Pco1, The Street, Berden, Bishops Stortford	CM23 1AS		
01279777395	Pco777395, Langley Lower Green, Saffron Walden	CB11 4SB		
01279812220	Pco1, Cambridge Rd, Stansted	CM24 8DA		
01279812875	Pco1, Stoney Common, Stansted	CM24 8NH		
01279812951	Pco1, Cambridge Rd, Ugley, Bishops Stortford	CM22 6HR		
01279850341	Pco1, Brick End, Broxted, Dunmow	CM6 2BJ		
01279850384	Pco1, Church End, Broxted, Dunmow	CM6 2BU		

Signature:

Area: Uttlesford District

Job Title:

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by **02 July 2008**

Uttlesford District

Telephone Number	Address	Post Code	Agree/ Object	Comments/Reasons
01279870274	Pco1, The Street, Takeley, Bishops Stortford	CM22 6QW		
01279870321	Pco1, Brewers End, Takeley, Bishops Stortford	CM22 6SB		
01279876218	Pco1, St. Martins Close, White Roding, Dunmow	CM6 1RR		
01279876224	Pco1, Stortford Rd, Leaden Roding, Dunmow	CM6 1QX		
01279876251	Pco1, Aythorpe Roding, Dunmow	CM6 1PT		
01371810220	Pco810220 Opp 4 Gridiron Villas, Little Bardfield, Braintree	CM7 4TW		
01371820359	Pco1, Bannister Green Villas, Felsted, Dunmow	CM6 3NN		
01371820690	Pco1, Garnetts Lane, Felsted, Dunmow	CM6 3ED		
01371830211	Pco1, Debden Green, Saffron Walden	CB11 3LX		
01371830399	Pco1, Cutlers Green, Thaxted, Dunmow	CM6 2QD		
01371856311	Pco1, Pulford Place, Stebbing, Dunmow	CM6 3RL		
01371872320	Pco1, Stortford Rd, Little Canfield, Dunmow	CM6 1SL		
01371872385	Pco1, Church End, Dunmow	CM6 2AF		
01371872500	Pco1, Berners End, Barnston, Dunmow	CM6 1LY		
01371874955	Pco1, The Causeway, Dunmow	CM6 2AA		
01763838296	Pco1, Littlebury Green, Saffron Walden	CB11 4XE		

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Telephone Number	Address	Post Code	Agree/ Object	Comments/Reasons
01799523047	Pco1, Orchard Close, Saffron Walden	CB11 4DQ		
01799523062	Pco1, Whiteshot Way, Saffron Walden	CB10 2AN		
01799530288	Pco1, South Street, Great Chesterford, Saffron Walden	CB10 1NW		
01799540413	Pco1, Wicken Bonhunt, Saffron Walden	CB11 3UG		
01799540437	Pco1, Wicken Rd, Newport, Saffron Walden	CB11 3QD		
01799541992	The Village Hall, Station Rd, Newport, Saffron Walden	CB11 3PL		
01799543267	Pco1, Coney Acre, Rickling Green, Saffron Walden	CB11 3YQ		
01799550206	Pco1, Pelham Road, Clavering, Saffron Walden	CB11 4PQ		
01799550358	Pco1, Langley Upper Green, Saffron Walden	CB11 4RU		
01799584307	Pco, Steventon End, Ashdon, Saffron Walden	CB10 2JE		
01799584394	Pco1, Guildhall Way, Ashdon, Saffron Walden	CB10 2HH		
01799599311	Pco1, Lower Green, Wimbish, Saffron Walden	CB10 2XH		
01799599391	Pco1, Howlett End, Wimbish, Saffron Walden	CB10 2XW		

Signature:

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